# Two-step verification

Two-step verification protects your account even if someone knows your password: after your password, the platform asks for a second proof that it's really you. **It is mandatory for everyone.**

It covers every application of the Improvize platform (Studio, Karyo, Le Sage, Aïda, Inpro…): you set it up once, in your profile, and it applies everywhere you have an account.

# Second steps you can use

| Second step | Protection level | For whom |
|---|---|---|
| **Email code** | ◫ Not recommended | Everyone: always on, nothing to set up |
| **Authenticator app** (Aegis, Google Authenticator, Microsoft Authenticator, 1Password, YubiKey…) | ◫ Recommended | Anyone who wants it, and required where your realm demands it |
| **Recovery codes** | — | As a fallback, when you don't have your phone |

If you set up an app, you pick between the app and the email code at each sign-in. But as long as the email code is accepted, your account is only as safe as your mailbox. Where your realm requires an app, only the app is accepted.

# Where to set it up

In your profile, **Password and authentication** section, under the password. Every change asks for your password and a code, so that someone who gets hold of your open session can't weaken your protection.

# At each sign-in

- After your password, you type a code: the one sent by email, or the one from your app.

  On a trusted browser, the code isn't asked again for 30 days.
- **First sign-in** and **forgotten password** also end with a code. Resetting your password never removes your authenticator app.

- In **file emails**, download links still give you the file without signing in. The button takes you to the sign-in page, then to the file.
- There is no signing in with a link sent by email.
- Opening another of your accounts from the session picker asks for nothing more.

# When your realm requires an app

Your realm's SUPERADMIN can require an authenticator app for its administrators, for its other users, or for both. If you don't have one yet, your next sign-in stops, after the email code, at setting one up: see When your realm requires an authenticator app.

# Learn more

- The email code
- Setting up an authenticator app
- Recovery codes
- Lost or forgotten phone
- Trusted browsers
- Sign-in paused or blocked
- For SUPERADMINs: the realm's policy

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