The realm's two-step verification policy (SUPERADMIN)

For SUPERADMINs. Everyone signs in with at least an email code. A realm's two-step verification policy decides **who must also use an authenticator app**. It's set in **Edit realm → Security**, a section only SUPERADMINs see.

Settings

Two independent switches:

- **Authenticator app required for administrators**: this realm's ADMIN and SUPERADMIN accounts.
- **Authenticator app required for other users**: this realm's artist and consultant accounts.

By default, neither is on: the email code is enough.

A user concerned who doesn't have an app yet is stopped, at their next sign-in and after their email code, at setting one up: no session opens until the app is set up. No email goes out when you change the policy: **warn your users** beforehand, so they have their phone at hand.

Policies add up

A switch turned on in a realm also applies to **every realm below it**. A subrealm can turn on a switch its parent leaves off, never turn off a parent's: the section says so ("The parent realm … already requires …") and the switch is greyed out ("imposed above").

Each account is judged in its own realm: someone who is ADMIN in one realm and an artist in another falls under the first realm's administrators switch and the second realm's other-users switch. At sign-in, if any one of their accounts requires an app, the app is required.

The Improvize realm's policy applies only to its own users.

Before saving: the preview

Before you save, the section shows how many people **will have to set up an app at their next sign-in** with the new setting, in this realm and the ones below.

Who can change it

A SUPERADMIN, on their realm and the ones below (Improvize support everywhere). ADMINs don't see it. Under the policy, "Last changed by … on …" and **History** list every change (from what, to what, by whom, when).

See also

- When your realm requires an authenticator app
- Following users' two-step verification
- Temporary exemption
- Second-step reset

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